

SALES PROCESS



1. INITIAL DISCOVERY

- WHAT SETS WWF APART
- REVIEW THE PROCESS
- · CLEAR NEXT STEPS FOR BOTH PARTIES



6.CONTRACT SIGNING

- PERMIT PULLING
- BILLING METHOD DECIDED UPON DEPENDING ON SCOPE OF WORK
- SCHEDULING



2.CONSULTATION

- SITE VISIT
- DESIGN REQUIREMENTS
- CAPTURING THE CUSTOMERS VISION AND NEEDS
- BUDGET
- CUSTOMER "HOMEWORK" IF ANY (FIXTURE SELECTION, BRAND PREFERENCE, ETC.)



7.INITIAL BILLING



3.BID DEVELOPMENT

• GOOD, BETTER, BEST



8. JOB BEGINS

- ON-TIME AND ON BUDGET
- TRANSPARENCY WITH CUSTOMER



4.PRESENTATION I

- DELIVERY OF JOB PLAN
- WALK CUSTOMER THROUGH THE PROCESS
- FOLLOW UP



9.FINAL BILLING & FOLLOW UP

- · REQUEST REVIEW
- FOLLOW UP CALL
- THANK YOU LETTER IF APPLICABLE



5. PRESENTATION II

- \bullet revising of the bid (if needed)
- REVISE TO CUSTOMERS' NEEDS OR REQUESTS



CONTACT US TODAY

- HARDWARE: 231-548-2245
- SERVICE & INSTALLATION: 231-548-2244
- WWFAIRBAIRN.COM